

SYSTEM AND METHOD FOR UTILIZING PERSONAL  
INFORMATION TO CUSTOMIZE A USER'S EXPERIENCE WHEN  
INTERACTING WITH AN APPLICATION PROGRAM

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ABSTRACT OF THE DISCLOSURE

10 A framework identity database for receiving, storing, and  
sharing a user's personal information. The framework identity database  
operates in conjunction with a user interface and one or more associated  
application programs to receive a user's personal information. The user  
interface sends personal information to the framework identity database.  
New or previously stored personal information can also be sent to the  
framework identity database from one or more application programs or  
input devices associated with a computer or a network. The framework  
15 identity database creates and stores a user record including the personal  
information for later retrieval or modification. The framework identity  
database shares the personal information with the application programs.  
The application programs can then utilize the personal information to  
customize a user's experience when interacting with the application  
20 programs, such as features, commands, documents, templates, wizards,  
lists, preferences, and other output used to interact with a user. The  
framework identity database is further operative to maintain, to retrieve,  
and to store one or more user records associated with one or more user  
identities. That is, when a user selects a particular user identity at a user  
25 interface, the user interface sends the selected user identity to the  
framework identity database. The framework identity database retrieves  
a user record including personal information associated with the selected  
user identity. The personal information is then shared with the  
application programs to customize a user's experience when interacting  
30 with the application programs.

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